

MODEL **S22**



ONLY USE WITH  
**Caffitaly System  
Capsules**

## INSTRUCTION MANUAL

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**YOUR TASTE... YOUR CHOICE**



# INDEX

## Introduction:

- Welcome 3

- **Safety Warnings** 4

- **Symbols Guide** 5

## Instructions:

- Machine Components 6
- Milk Jug Lever Settings 7
- Correct use of the Buttons 7
- First Time Use 8
- Dispensing Coffee 10
- Dispensing Tea 11
- Dispensing Milk Based Drinks 12
- Programming the quantity of Beverage in a cup 14

- **General Operating Indications** 15

## Cleaning and Maintenance:

- **Daily Maintenance** 16
- **Cleaning - Rinse Cycle** 17
- **Cleaning - Milk Jug Rinse Cycle** 18
- **Cleaning - Milk Jug Dispenser** 18
- **Cleaning - The Coffee Dispenser** 19
- **Descaling Instructions** 20
- **Energy Saving** 23

## Miscellaneous:

- Troubleshooting 24
- Technical Data 27
- Instructions for Use and Disposal 27
- Caffitaly System Care Contact 27

# CONGRATULATIONS

on the purchase of your new **Caffitaly System S22 Capsule Machine**.

In no time at all you will be producing barista quality coffee, tea or hot chocolate at any time, day or night, when teamed with one of the many Caffitaly System compatible capsules from some of the world's most loved brands.

**YOUR TASTE... YOUR CHOICE**



Imported by Roasting Australia, proudly part of

**RETAILFOODGROUP**  
STRENGTH IN BRANDS

# SAFETY WARNINGS

If you do not comply with the operating instructions and safety warnings in this Instruction Manual, the machine may become dangerous to operate. Please ensure you keep this Instruction Manual in a safe place. Carefully read the following instructions before use. This way you will avoid the risk of personal injury and damage to the appliance.



- This appliance is intended to be used in domestic environments. Not suitable for Professional use.



- **ONLY use Caffitaly System compatible capsules.**  
Damage caused by using incorrect capsules will void the guarantee.



- **Use the TEA button (Blue) for Tea and Hot Water ONLY!**  
Incorrect use of this button will cause damage to the machine and void the guarantee.



- Use of the appliance in any manner other than as directed within this manual could cause harm to the operator and void the guarantee. The manufacturer will not be responsible for injury or damage resulting from improper use of the appliance.



- After removing the packaging, check that the appliance is not damaged. If damage is detected, or upon the first sign of a defect (unusual noise or odours), or if any other problem is detected inside the appliance, do not use it and contact the **Caffitaly System Customer Service Line** on **AU: 02 9846 0307 | NZ: 0800 450 894.**



- The packaging elements (plastic bags, etc.) must not be left within reach of children as they are potential sources of danger.



- Only use the appliance if the power cord is intact. If the cord is damaged it must be replaced by the manufacturer or importer due to potential electrical safety risks. **Contact the Caffitaly System Customer Service Line on AU: 02 9846 0307 | NZ: 0800 450 894.**



- Use and store the appliance indoors. Make sure the electrical elements, plug and cord are dry. Never submerge the appliance in water. Protect the appliance from sprays and drips. Water and electricity together constitute a risk of electrocution.



- Do not leave the power cord near hot surfaces, sharp edges or other sharp objects.



- Only connect the appliance to power outlets complying with the requirements of the law. Make sure that the power supply voltage matches the rating shown on the data plate on the bottom of the appliance.



- Do not pull on the power cord to disconnect it. Remove the plug carefully to avoid damage to the outlet.

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## SAFETY WARNINGS - Continued



- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. **Children should be supervised to ensure that they do not play with the appliance**



- Never place your hands inside the capsule compartment. There is a risk of injury.



- **Do not open the lever while the appliance is operating. If the lever is raised during the delivery of a product, the machine can emit jets of hot water. Risk of Burns!**



- Do not remove parts of the appliance, OR insert objects into the openings. This could cause electric shocks! Any operation that is not described in this instruction manual should only be performed by an Authorised Support Centre. **Please contact Caffitaly System Customer Service Line on AU: 02 9846 0307 | NZ: 0800 450 894.**



- Install the appliance on a solid, stable, heat resistant surface with an incline no greater than 2 degrees.



- When the **Indicator Light** blinks ORANGE and the machine beeps, it is advisable to perform the descaling cycle, as illustrated on **Page 20**. If you do not, the appliance may be damaged.



- Clean the appliance carefully and regularly with a soft cloth and a mild detergent, do not use alkaline cleaning agents. If it is not cleaned, the build-up that forms may be hazardous to your health. Unplug the appliance and allow it to cool before cleaning.



- Unplug the machine if you do not expect to use the appliance for a long period of time (leaving on vacation, etc.)

## SYMBOLS GUIDE



**CAUTION:** This is the safety warning symbol. It is used to call your attention to possible risks of personal injury. Abide by the safety messages provided in order to avoid possible injury or death.



This is the symbol used to highlight some actions that will optimise the use of this appliance.



Not Dishwasher Safe



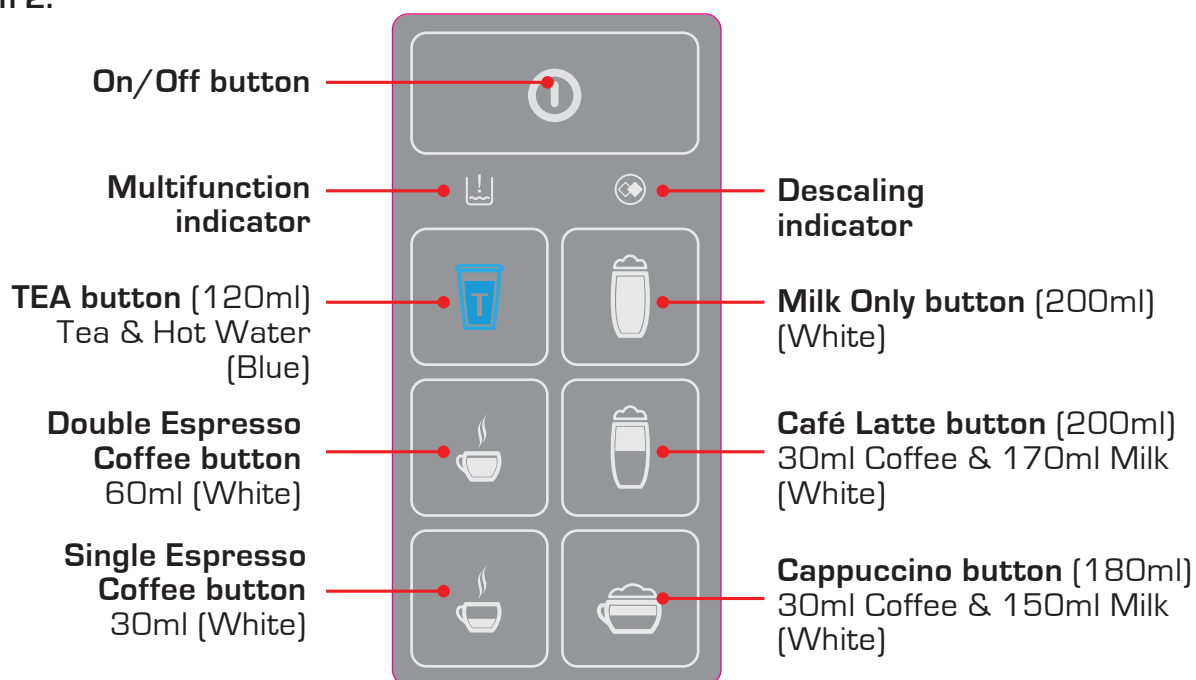
Maintenance Tips

# MACHINE COMPONENTS

**Diagram 1:**

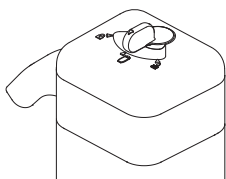


**Diagram 2:**

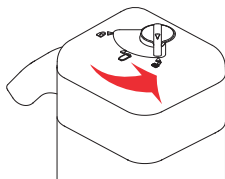


## MILK JUG LEVER SETTINGS

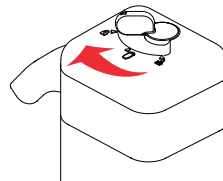
Diagram 3:



**Figure 1:**  
Dispensing Position



**Figure 2:**  
Cleaning Position



**Figure 3:**  
Unlock/Dismantle  
Position

## CORRECT USE OF BUTTONS

Diagram 4:

### Tea or Hot Water Button - 120ml

(Lit in BLUE) should only be used for tea capsules or to add hot water.

**!** Do not use the Tea Button to extract espresso coffee or any other beverages except tea. Capsules appropriate for the Tea Button will be indicated on the packaging.

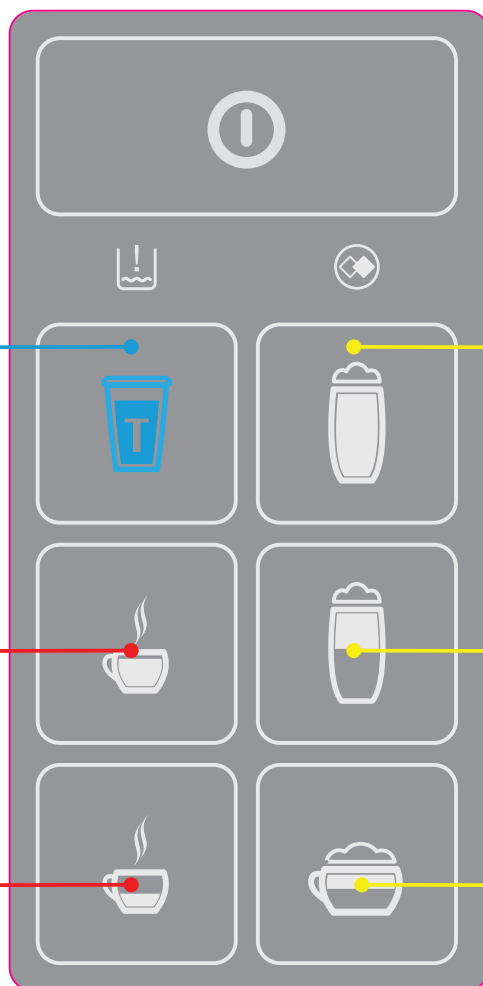
Inappropriate use of this button may damage the machine and void your warranty.

### Double Espresso Button - 60ml

(Lit in WHITE). Use for dispensing a double espresso coffee for a stronger beverage. Also suitable for Hot Chocolate, Chai Latte and similar beverages **(NOT TEA)**.

### Single Espresso Button - 30ml

(Lit in WHITE). Use for dispensing a single espresso shot.



When in doubt follow the directions on the Caffitaly branded capsule box regarding required button use.

**Milk Only Button - 200ml**  
(Lit in WHITE). Use for dispensing hot, frothed milk only.

No capsule required when using this button.

**Café Latte Button - 200ml**  
(Lit in WHITE). Dispenses 30ml of coffee followed by 170ml of hot, frothed milk.

**Do not use TEA capsules.**

**Cappuccino Button - 180ml**  
(Lit in WHITE). Dispenses 30ml of coffee followed by 150ml of hot, frothed milk.

**Do not use TEA capsules.**



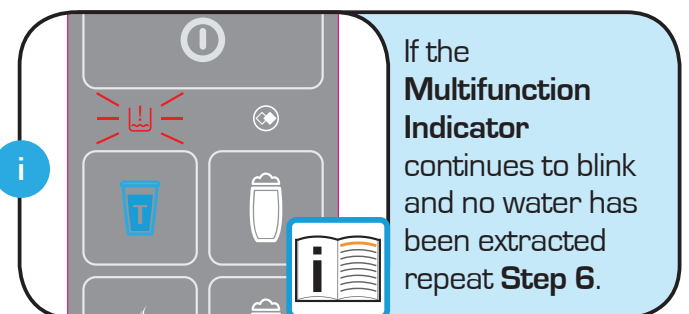
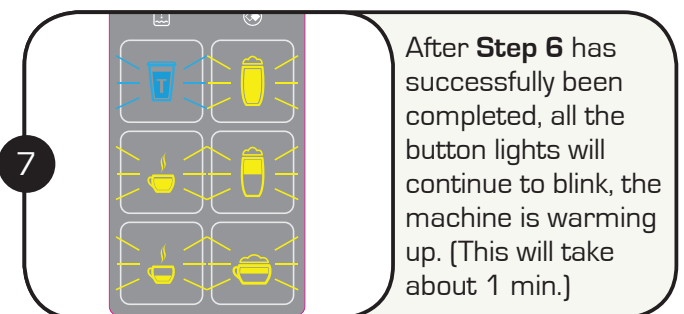
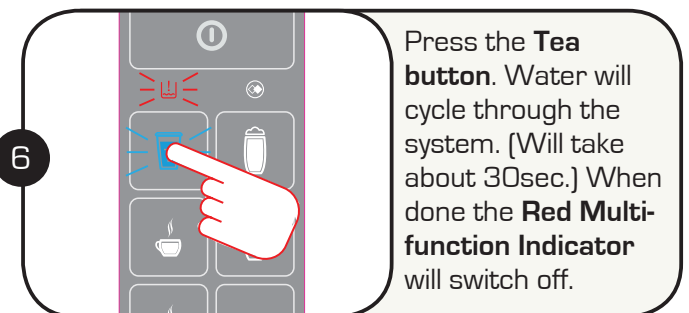
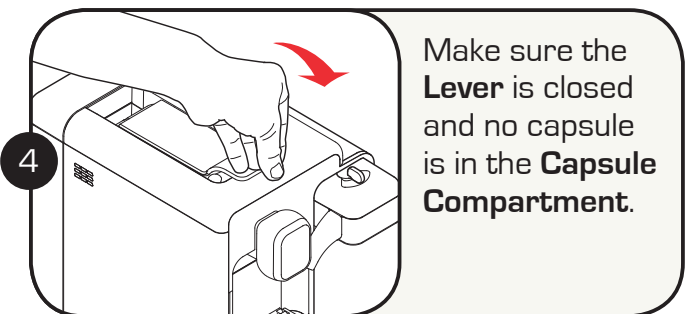
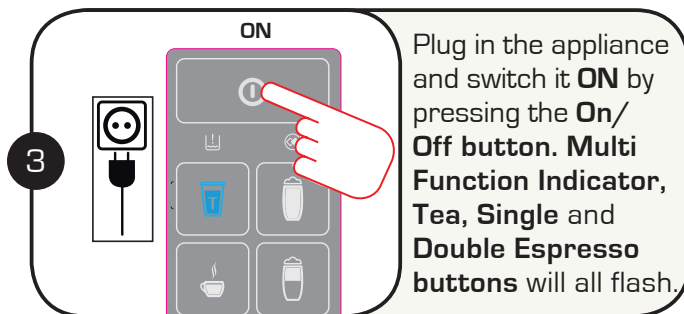
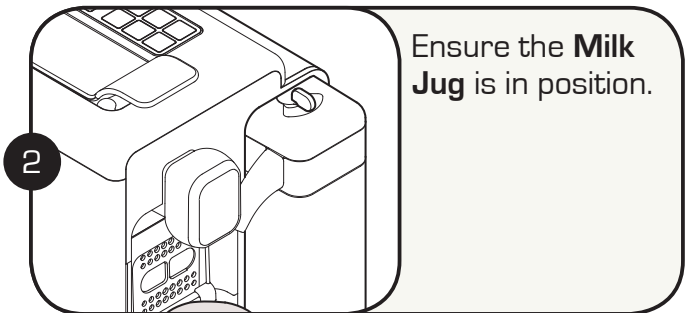
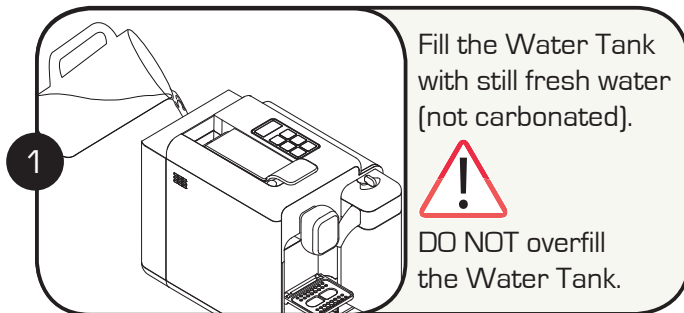
## IMPORTANT INFORMATION

Please read these instructions in full before you switch the machine on. Failure to do so could void your Warranty



Ensure the Milk Jug is in position on the machine before switching the machine ON using the ON/OFF button for First Time Use and if the machine hasn't been used for an extended period of time.

## FIRST TIME USE

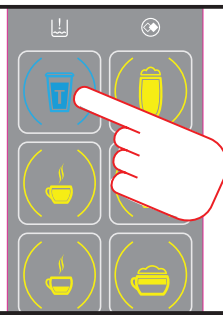


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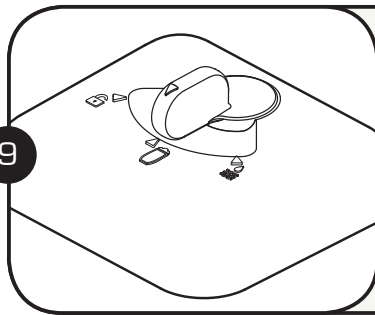
## FIRST TIME USE - Continued

8



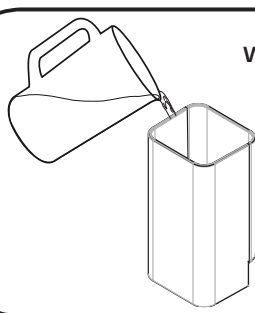
When all the button lights remain steadily lit, rinse by pressing the **Tea button**. Press again to repeat rinse cycle.

9




To prepare milk based drinks, make sure the **Milk Jug Lever** is in the Dispensing Position.

10

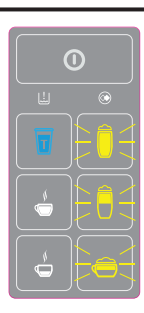


Water

Remove the **Milk Jug** from the machine, fill with water. Return to its position on the machine.

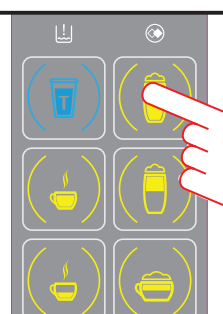
 DO NOT overfill the Milk Jug.

11



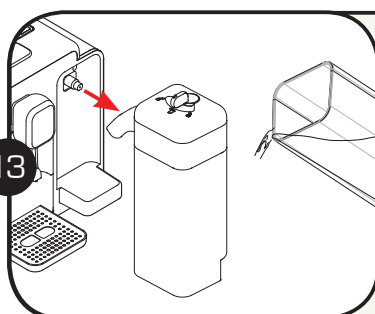
The **Milk buttons** will flash when the Milk Jug is in position.

12



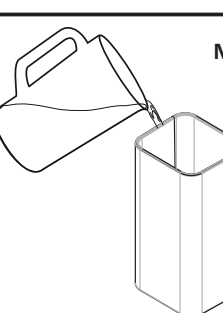
When **Milk buttons** remain steadily lit, rinse by pressing the **Milk Only button**. Press again to repeat rinse cycle.

13




Remove **Milk Jug** from machine and empty remaining water from jug.

14

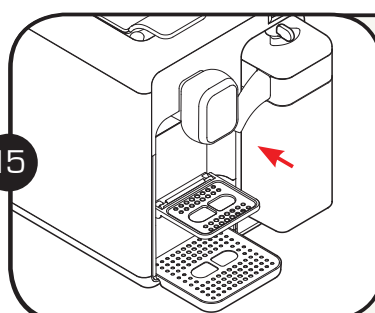


Milk

Fill the **Milk Jug** with fresh milk.

 DO NOT overfill the Milk Jug.

15



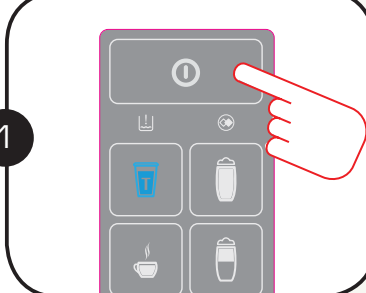
Return the **Milk Jug** to its position on the machine. The machine is now ready for use with milk based drinks.

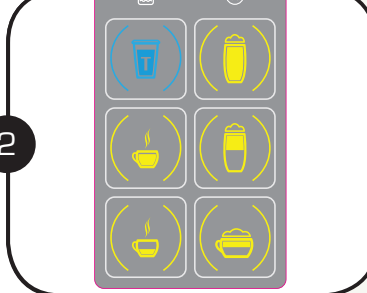


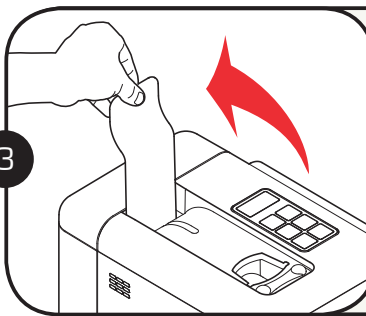
ONLY USE WITH  
**Caffitaly System  
Capsules**

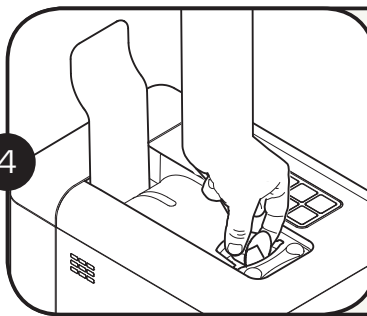
Please ensure you only use **Caffitaly System Capsules** which can be identified by the Caffitaly logo.

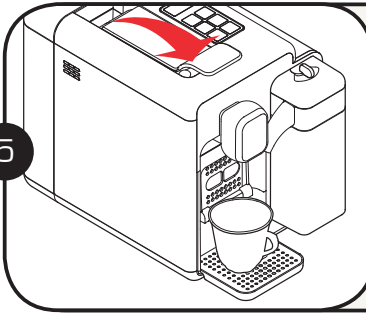
## DISPENSING COFFEE

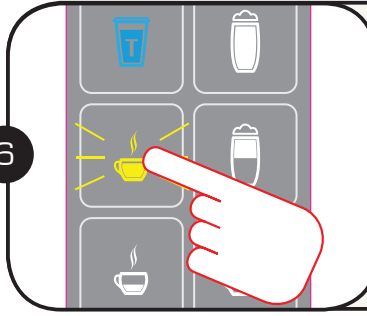
- 


Switch the machine ON using the On/Off button. All the button lights will flash until machine is warmed up.
- 

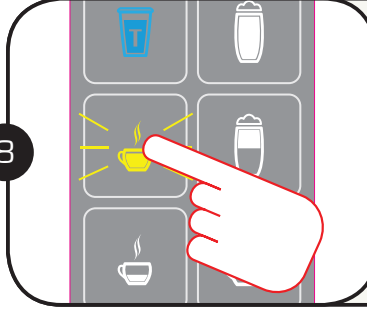
When all the buttons are steadily lit the machine is ready.
- 

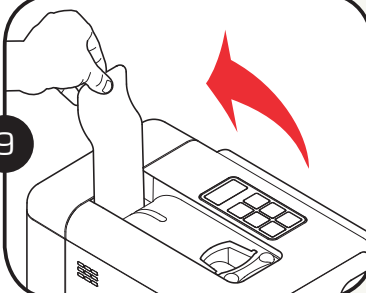
Raise the **Lever** to open the **Capsule Compartment**.
- 

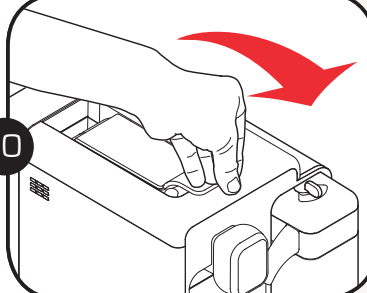
Insert the capsule, pressing it gently into place.
- 

Close the **Lever** fully and place a cup or mug under the **Coffee Dispensing Spout**.
- 

Press and release the **Single Espresso** or **Double Espresso** button, depending on the desired coffee. The selected button will flash.
- 

**WARNING!!!**  
Do not use the **Tea** button (lit in blue) for dispensing coffee. Doing so will damage the machine and void your warranty.
- 

Dispensing stops when the programmed amount is reached, or press the button to stop the dispensing in advance.
- 

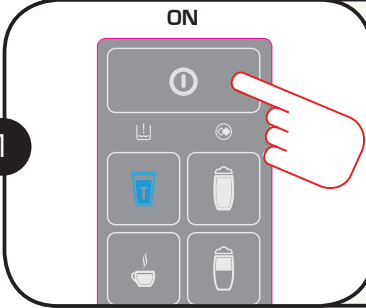
Raise the **Lever** to eject the used capsule into the **Used Capsule Drawer**.
- 

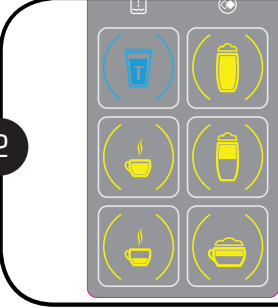
Close the **Lever**.  
**TIP:** Between uses, to ensure optimum product delivery, remove used capsule from machine and rinse by pressing the **Double Espresso** button.

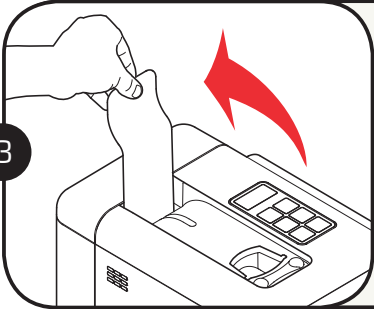


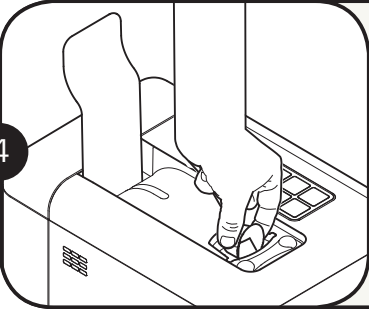
**NOTE:** For dispensing beverages without milk, you can use the Single or Double Espresso buttons or Tea button without the Milk Jug in position. The Milk buttons will not be lit however the remaining buttons will be lit and able to dispense beverages.

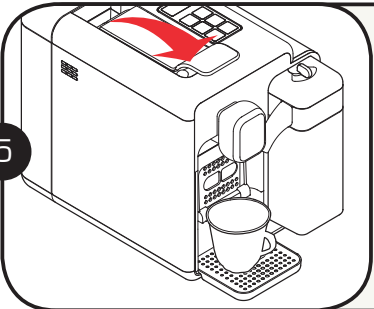
## DISPENSING TEA


- 


1 Switch the machine **ON** using the **On/Off button**. All the button lights will flash until machine is warmed up.
- 

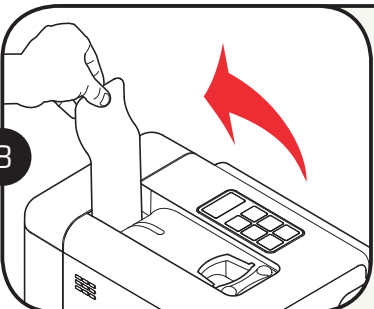
2 When all the buttons are steadily lit the machine is ready.
- 

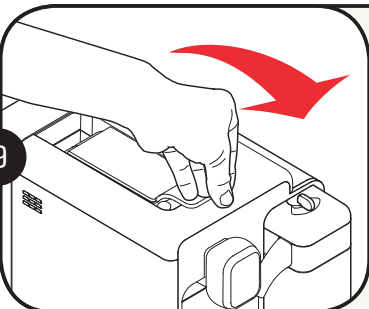
3 Raise the **Lever** to open the **Capsule Compartment**.
- 

4 Insert the **TEA capsule**, pressing it gently into place.
- 

5 Close the **Lever** fully and place a cup or mug under the **Coffee Dispensing Spout**.
- 

6 Press and release the **TEA button**. The **TEA button** will flash.
- 

7 Dispensing stops when the programmed amount is reached, or press the button to stop the dispensing in advance.
- 


8 Raise the **Lever** to eject the used capsule into the **Used Capsule Drawer**.
- 

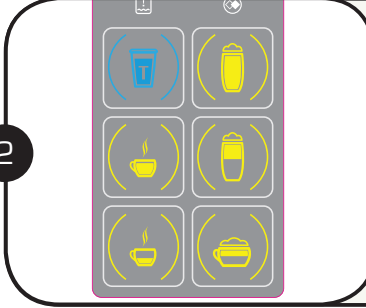
9 Close the **Lever**.  
TIP: Between uses, to ensure optimum product delivery, remove used capsule from machine and rinse by pressing the **Double Espresso button**.

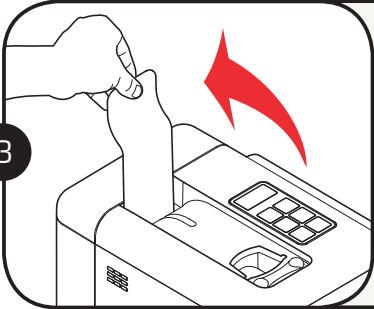


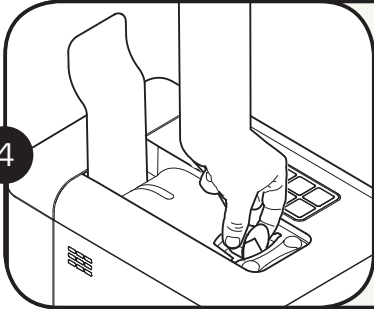
**NOTE:** The quantity of beverage dispensed can be programmed according to personal taste and the size of the cups or mugs used. Please refer to chapter 'Programming the Quantity of Beverage in a Cup' on **Page 14**.

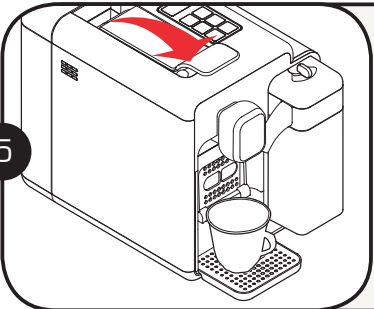
## DISPENSING MILK BASED DRINKS

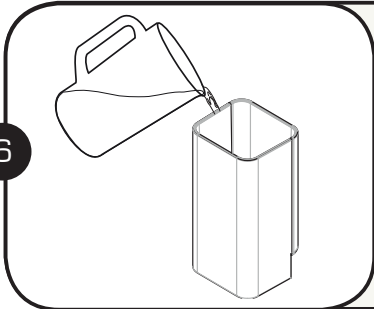
- 

Switch the machine **ON** using the **On/Off button**. All the button lights will flash until machine is warmed up.
- 


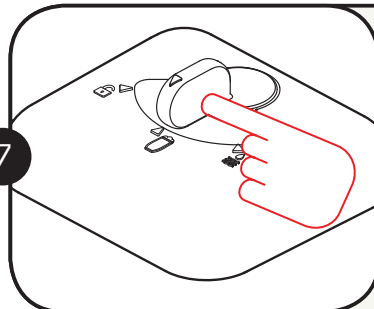
When all the buttons are steadily lit the machine is ready.
- 

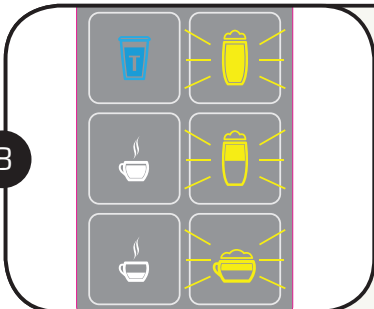
Raise the **Lever** to open the **Capsule Compartment**.
- 

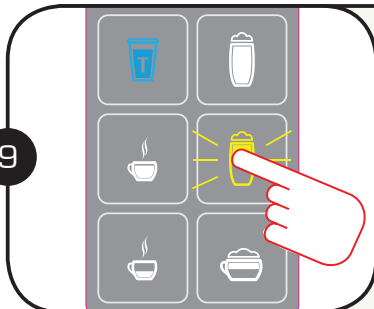
Insert the capsule, pressing it gently into place.
- 

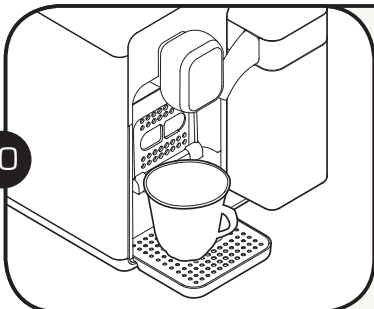
Close the **Lever** fully and place a cup or mug under the **Coffee Dispensing Spout**.
- 

Remove **Milk Jug** and fill with fresh milk.

 **DO NOT** overfill the Milk Jug.
- 

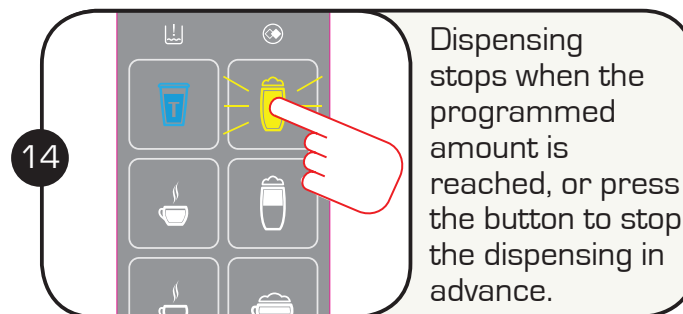
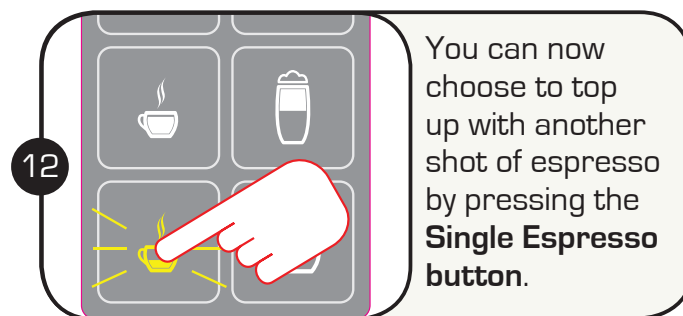
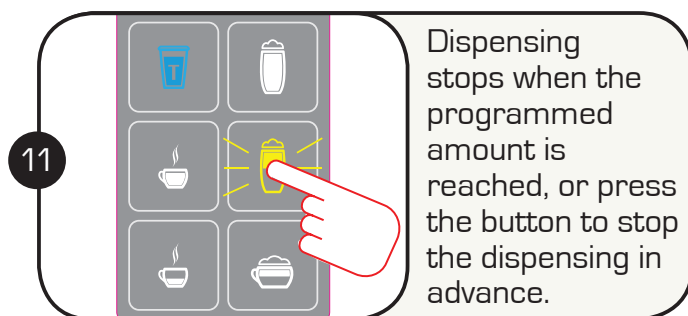
Return **Milk Jug** to its position on the machine and ensure the **Milk Jug Lever** is in the Dispensing Position.
- 

The Milk buttons will flash while the machine warms up (about 1 min).
- 

Press and release the **Cappuccino, Café Latte or Milk Only button** depending on the desired beverage. The selected button will flash.
- 

The machine will dispense the coffee first, followed by the milk.

## DISPENSING MILK BASED DRINKS - Continued



**Please Note:** To maintain the freshness of the milk, the Milk Jug should be removed and stored in the refrigerator between uses. Please ensure a 'Milk Jug Rinse Cycle' on Page 18 is completed before removing and storing in the refrigerator. We recommend only storing the refrigerated milk in the Milk Jug for 2 days maximum.

## PROGRAMMING THE QUANTITY OF BEVERAGE IN A CUP



**Please Note: The Recommended Programming/Factory Programming is:**

**30ml: Single Espresso Shot**

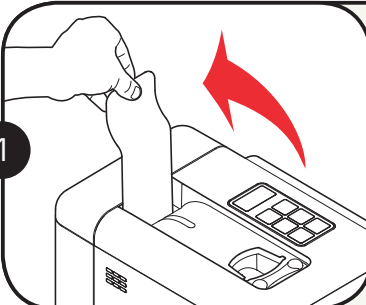
**60ml: Double Espresso Shot**

**120ml: Tea (& Hot Water Button)**

Quantities are approximate and may vary slightly between capsules.

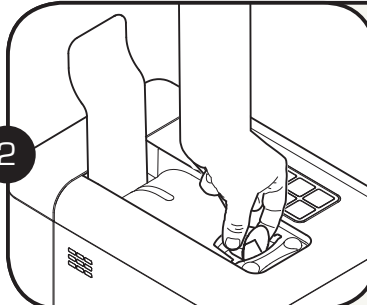
**Note: The quantity of coffee dispensed may be programmed from a minimum of 30ml to a maximum of 250ml.**

1



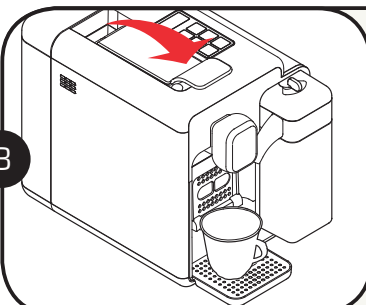
Raise the **Lever** to open the **Capsule Compartment**.

2



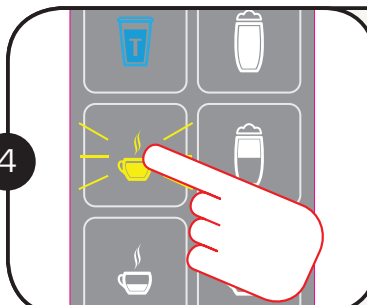
Insert the capsule, pressing it gently into place.

3



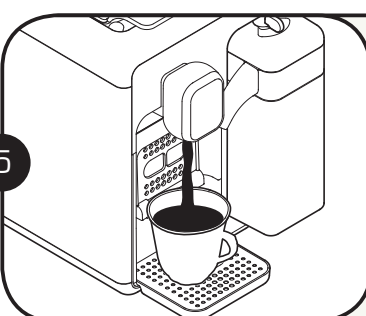
Close the **Lever** and place a cup or mug under the **Coffee Dispensing Spout**.

4



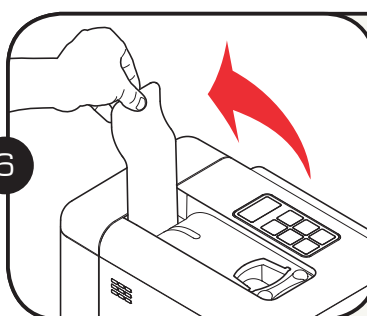
**Press and HOLD** the desired beverage button. Machine will beep once programming has started.

5



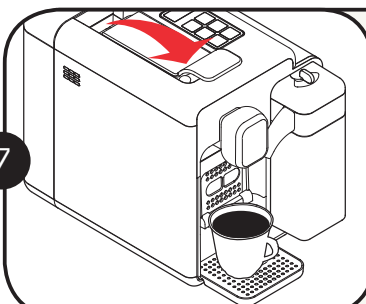
On reaching the desired amount of beverage, release the button. Machine will beep 3 times, the machine is now programmed.

6



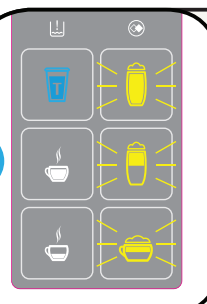
Raise the **Lever** to eject the capsule into the **Used Capsule Drawer**.

7




Close the **Lever**.

i



**Please note: The Cappuccino, Café Latte and Milk Only buttons are unable to be programmed and will dispense a fixed quantity of milk.**





# GENERAL OPERATING INDICATIONS

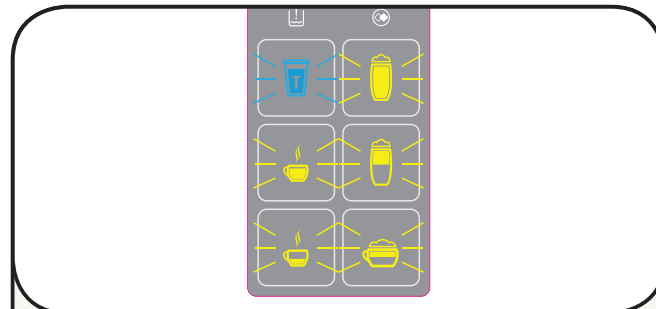
## DESCALING SIGNAL:



When the **Descaling Indicator Light** blinks ORANGE (after which it will remain lit) & the machine beeps, it is advisable to perform the Descaling Cycle.

See section: Descaling on **Page 20**.

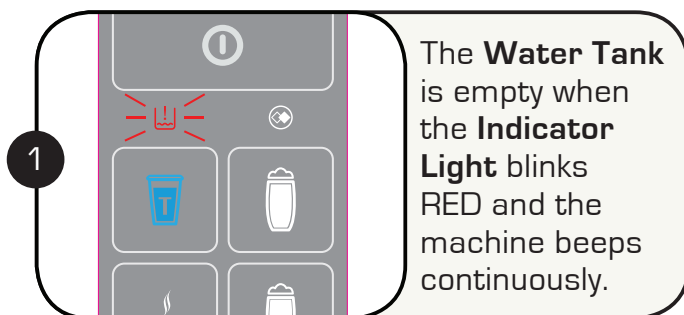
## HEATING:



When all the button lights continuously blink, the machine is warming up.

[This will take about 1 min.]


## WHEN THE WATER RUNS OUT DURING OPERATION:

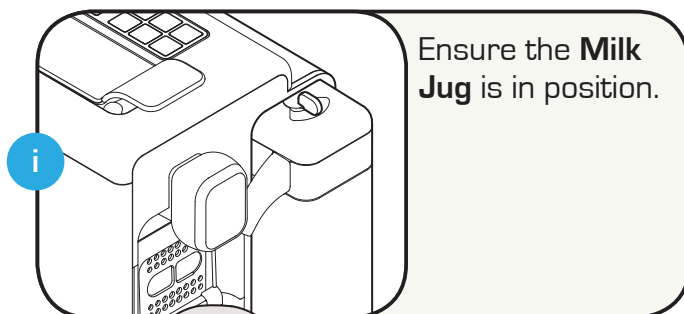


The **Water Tank** is empty when the **Indicator Light** blinks RED and the machine beeps continuously.

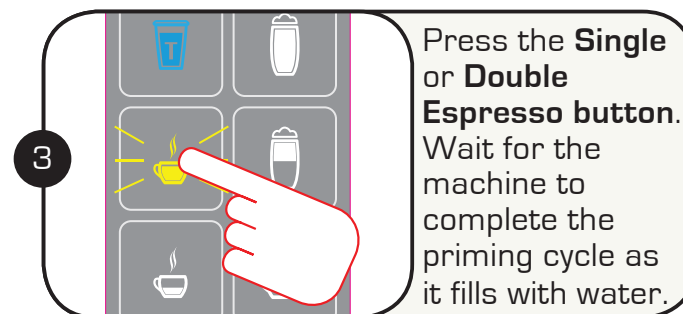


Fill the **Water Tank** with fresh, still water.

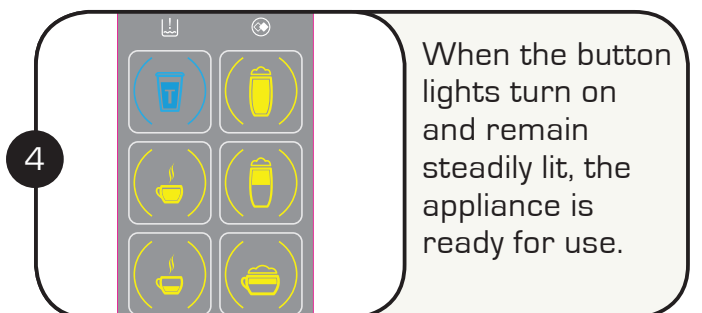
 **DO NOT** overfill the Water Tank.



Ensure the **Milk Jug** is in position.



Press the **Single** or **Double Espresso** button. Wait for the machine to complete the priming cycle as it fills with water.



When the button lights turn on and remain steadily lit, the appliance is ready for use.

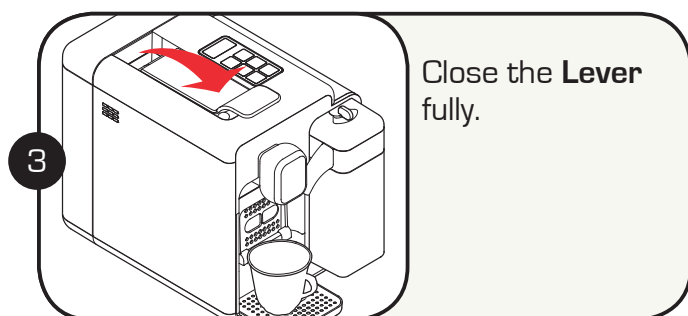
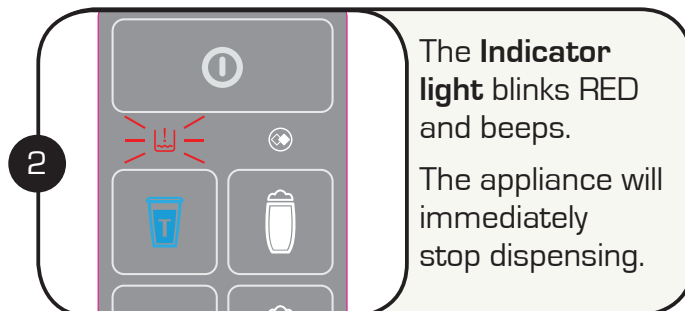
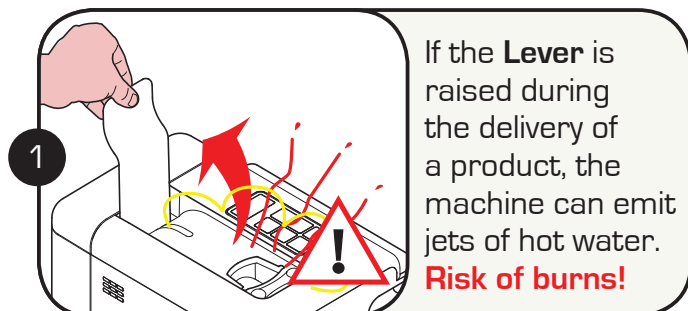


**NOTE:** If the Indicator Light continues to blink, repeat **Step 3**



## GENERAL OPERATING INDICATIONS - Continued

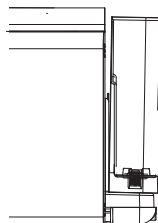
### IF THE LEVER IS RAISED:



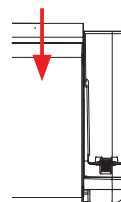
## DAILY MAINTENANCE - HOUSEKEEPING

Always ensure the **Water Tank** is positioned correctly over the latch on the body of the machine when returning it to its position on the machine.

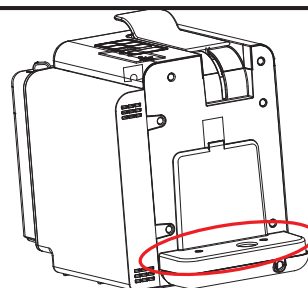
**Incorrect**



**Correct**



If the **Water Tank** is continually removed from the machine, a small pool of water may appear at the base of the tank, this is normal. Wipe the base of the tank & platform regularly to avoid water spilling onto the bench.



When reassembling the **Milk Dispenser** after cleaning the **Milk Lever**, the Milk Lever slot may move out of alignment.

Realign the slot by moving the pin on the back to the left. [Clockwise].

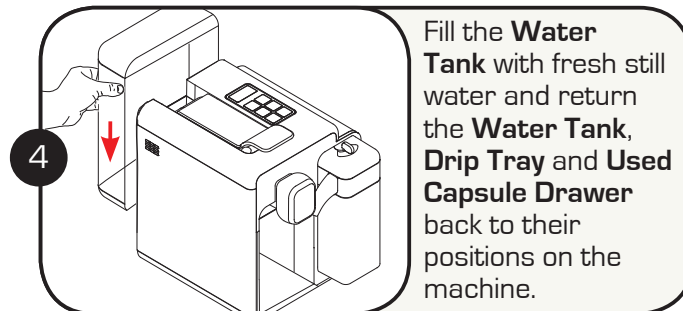
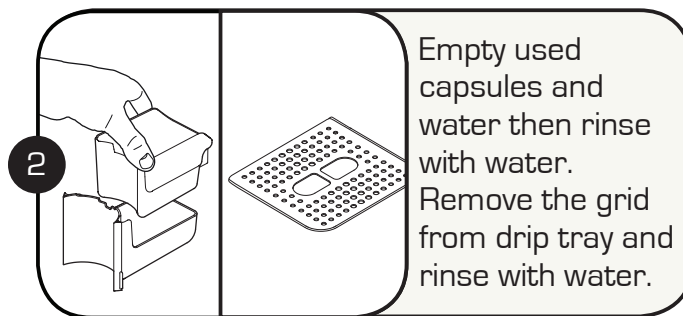
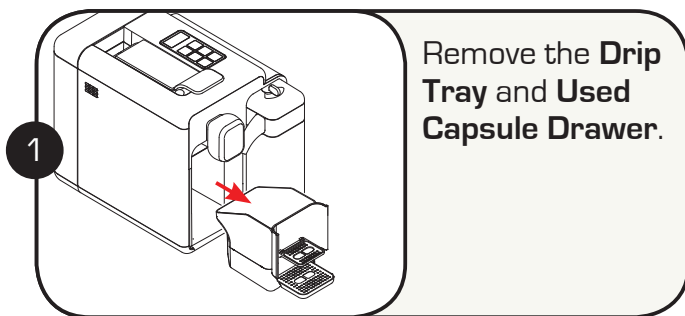
**Incorrect**



**Correct**



## DAILY MAINTENANCE



Use a soft damp cloth and a mild detergent to clean the surfaces of the appliance.



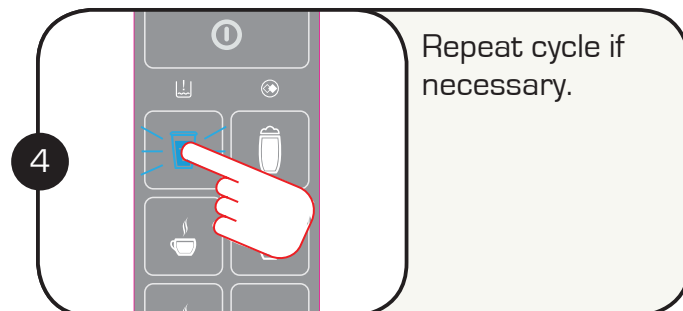
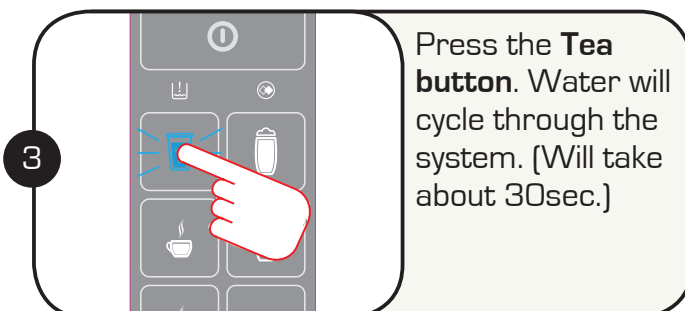
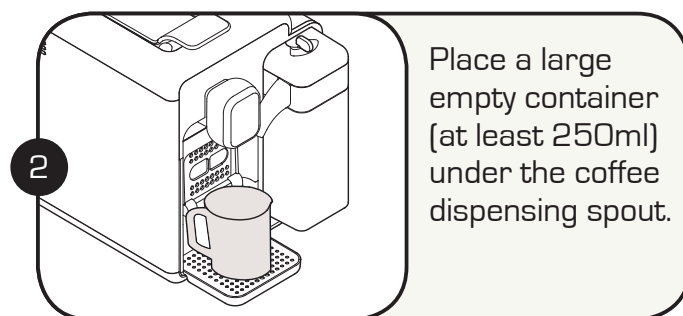
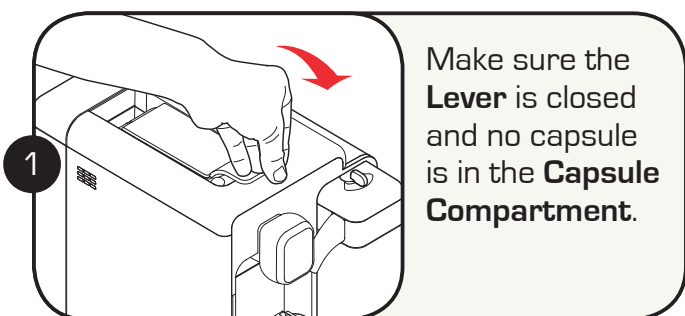
The plastic parts of the appliance are **NOT dishwasher safe**.



**DANGER:** Never submerge the appliance in water. Protect appliance from sprays and drips. **Water and electricity together constitute a risk of electrocution.**

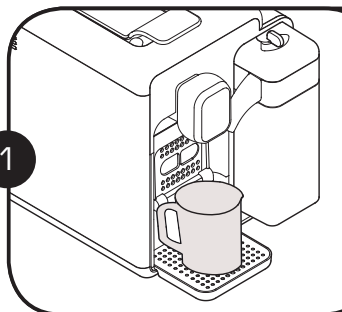
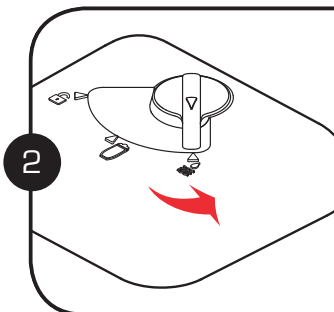
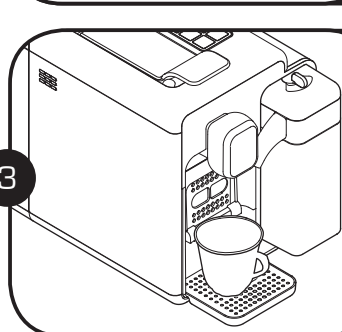
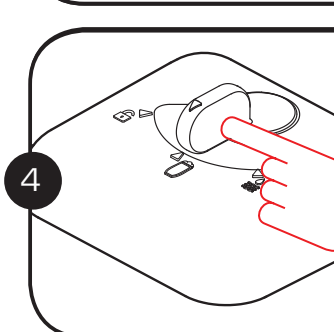
## CLEANING - RINSE CYCLE

After dispensing any beverage it is advisable to run a rinse cycle through the machine to remove traces of coffee grounds or flavours that may taint any following beverages.



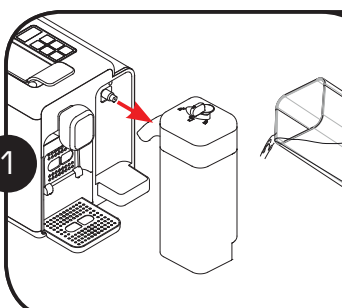
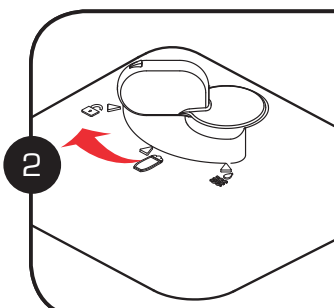
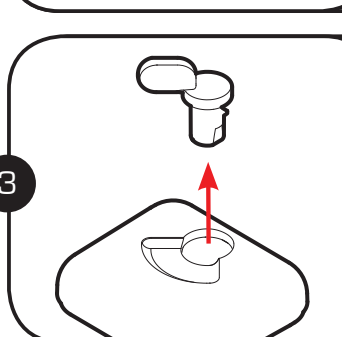
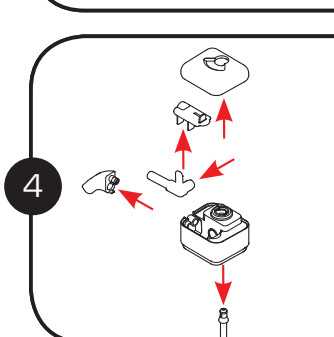
## CLEANING - MILK JUG RINSE CYCLE

After dispensing any milk based drinks, you must complete a Milk Jug Rinse Cycle. If you have finished using the Milk Jug, ensure you perform the Milk Jug Rinse Cycle and have cleaned the Milk Jug Dispenser (instructions below) prior to storing the Milk Jug in the refrigerator. Full cleaning of the Milk Jug Dispenser must be completed at the end of each day. During the Rinse Cycle, the Milk Jug can be empty or contain milk.

	<p>Place a large empty container (at least 250ml) under the coffee dispensing spout.</p>		<p>Turn the <b>Milk Jug Lever</b> to the right so it is in the "Cleaning Position"</p>
	<p>Cleaning cycle will automatically run and the <b>Milk buttons</b> will flash. When finished the machine will beep continuously.</p>		<p>Do not interrupt cleaning cycle. When completed, return the <b>Milk Jug Lever</b> to the "Dispensing" Position .</p>

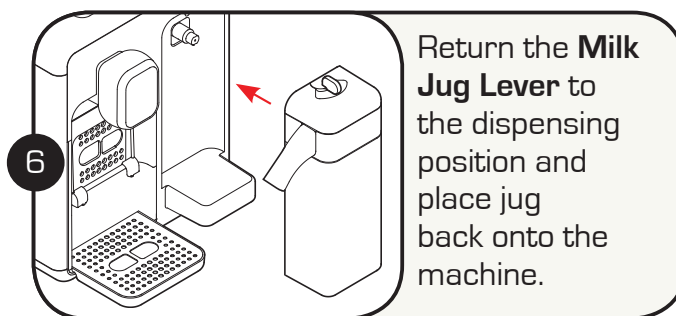
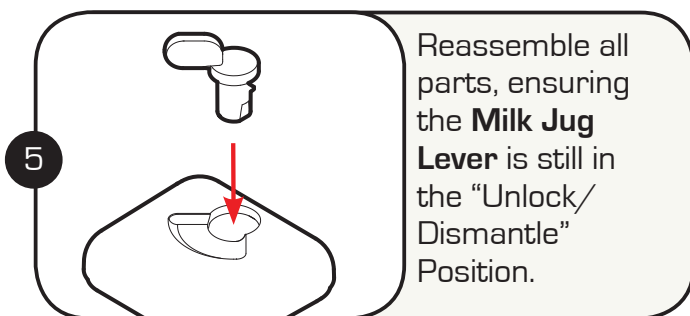
## CLEANING - THE MILK JUG DISPENSER

For best results, it is recommended that the Milk Jug is given a complete clean at the end of each day. Start by running a Milk Jug Rinse Cycle as described above.

	<p>Remove the <b>Milk Jug</b> and rinse out with clean still water.</p>		<p>Turn the <b>Milk Jug Lever</b> to the left so it is in the "Unlock/ Dismantle" position.</p>
	<p>Pull the <b>Milk Jug Lever</b> up to remove it.</p>		<p>Lift up the cover plate and carefully remove each part. Wash all parts with mild detergent, rinse and dry.</p>

Continued on next page... >>

## CLEANING - THE MILK JUG DISPENSER



When reassembling the **Milk Dispenser** after cleaning the Milk Lever, the Milk Lever slot may move out of alignment.

Realign the slot by moving the pin on the back to the left. [Clockwise]

**Incorrect**

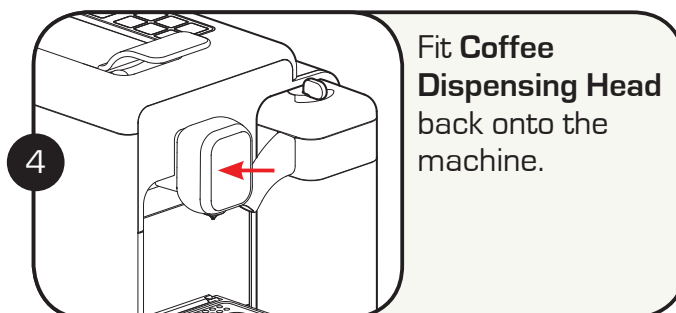
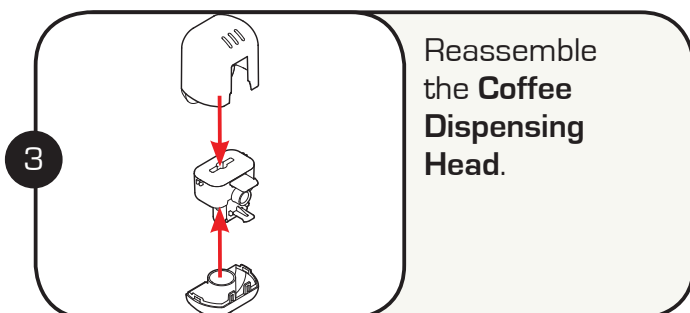
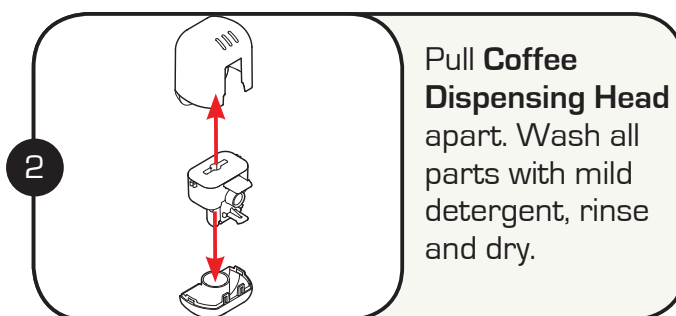
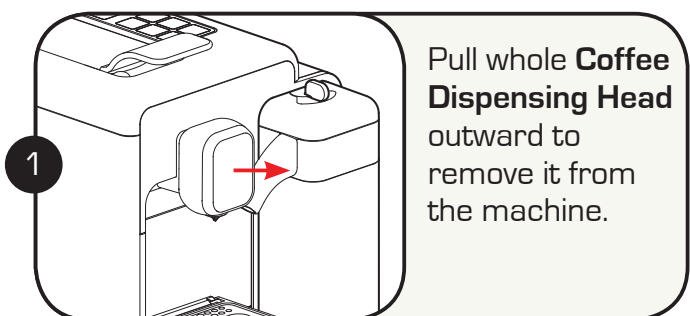


**Correct**



## CLEANING - THE COFFEE DISPENSER

We recommended that the Coffee dispenser is given a complete clean at least once a week.



Continued on next page... >>

# DESCALING INSTRUCTIONS

## IMPORTANT – PLEASE READ BEFORE COMMENCING THE DESCALING CYCLE

**DESCALING SIGNAL:** When the **Indicator Light** blinks ORANGE and the machine beeps, it is advisable to perform the descaling cycle, as illustrated below.

## PLEASE DO NOT LEAVE THE MACHINE DURING THE DESCALING PROCESS

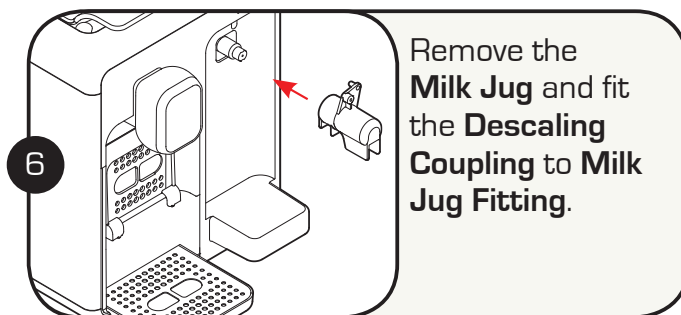
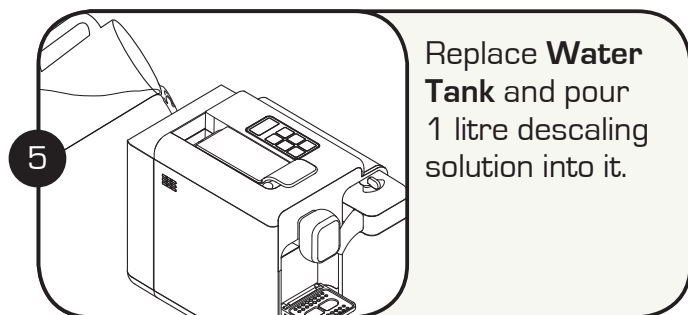
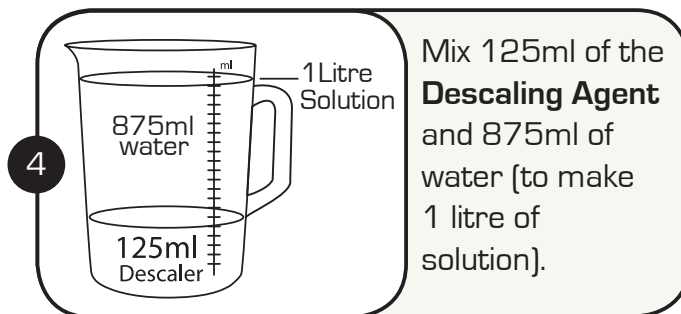
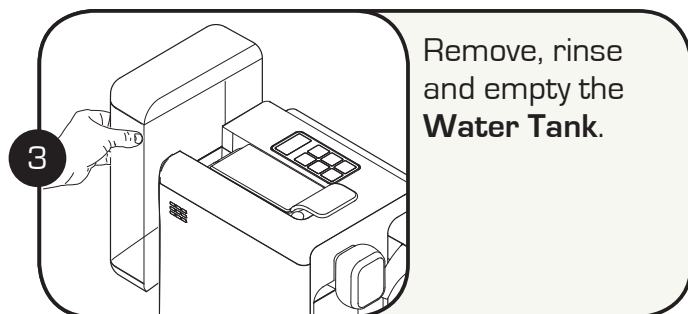
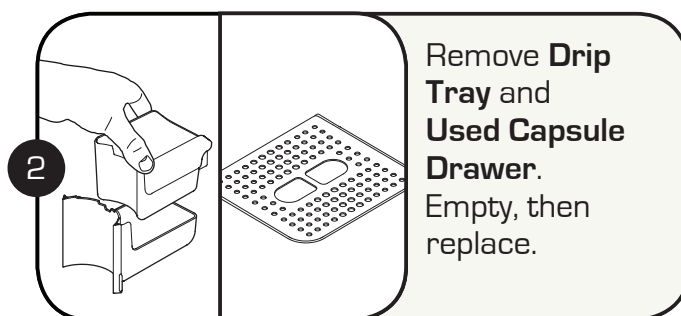
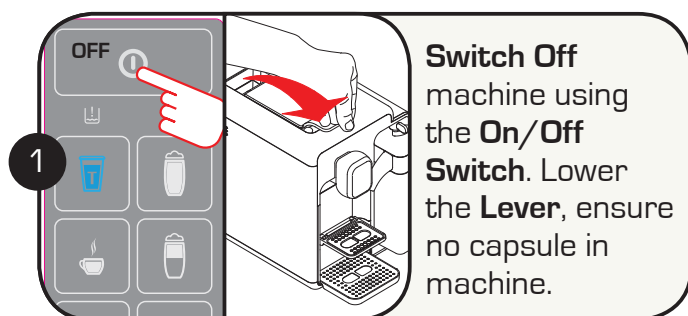


**NOTE:** Descaling refers to the removal of the natural mineral build up within the pipes of the machine. If not removed this may result in a poor quality beverage and eventually block the pipes.

The machine features an advanced program that monitors how much water is used to dispense beverages. This measurement provides the user with indications as to when the machine needs to be descaled.

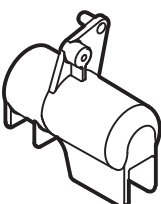


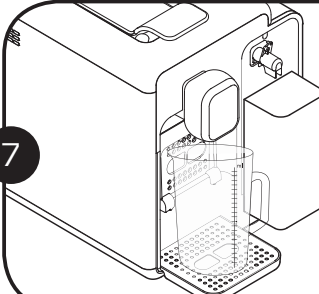
**CAREFULLY** read the directions for use on the package of the descaling agent. Avoid contact with eyes, skin and machine surfaces. Switch the appliance off during descaling and do not lift the lever. Someone must be present during the operation. **Don't use vinegar: it could damage your appliance.**

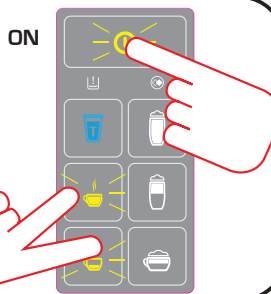



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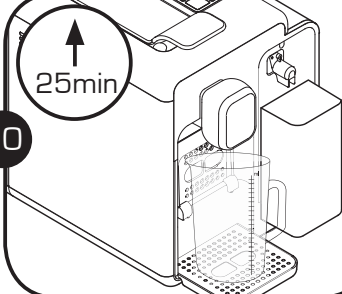
## DESCALING INSTRUCTIONS - Continued

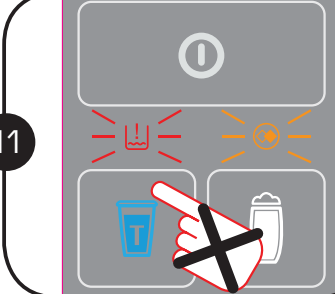
- 

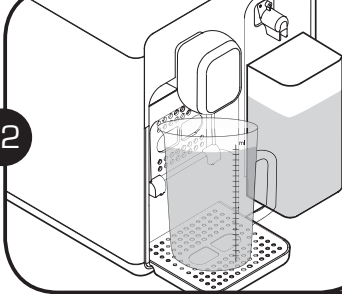
**PLEASE NOTE:**  
If you do not correctly fit the “Descaling Coupling” in the jug seat, the descaling cycle will not run.
- 

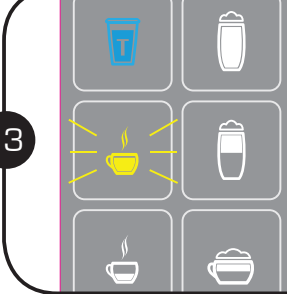
Place a container (at least 500ml) under the **Coffee Dispensing Spout** and milk jug without cover under **Descaling Coupling**. Make sure the **Lever** is down.
- 

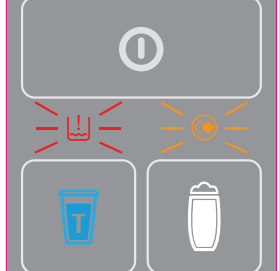
Press and hold the **Single & Double Espresso** buttons and at the same time **turn on** the machine pressing the power **ON/OFF** switch.
- 

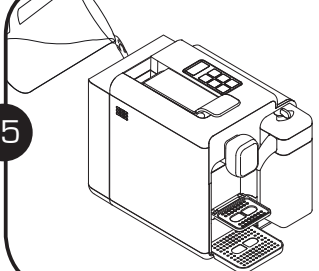
The **Double Espresso** button will come on while the **Multifunction** and **Descaling Indicator** lights will flash alternately **RED** and **YELLOW**. Press the **Double Espresso** button to start the descaling cycle.
- 

The appliance will dispense the descaling solution at intervals: **5 doses** with a **4 min** pause between each. Total time about 25 min.
- 

**DO NOT PRESS ANY BUTTONS DURING THIS TIME.** The **Indicator Lights** blink. **NB:** At the end of final 5th dose, the **Water Tank** will be empty. **Do not refill.**
- 

If the containers fill up, empty them.  
**DO NOT** touch any of the buttons.
- 

Beep When the **Double Espresso** button lights up & the machine beeps the first phase is complete. The **Water Tank** will be empty or close to empty.
- 

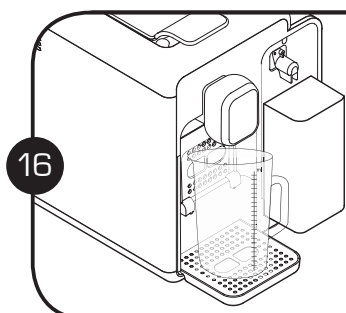
The **Multifunction Indicator** & **Descaling Indicator** will continue to flash alternately **red** & **yellow**.
- 

Rinse the **Water Tank** and fill it with **exactly 500ml**.  
Note: Using excess water during the **Rinse Cycle** may cause an 'error'

Continued on next page... >>

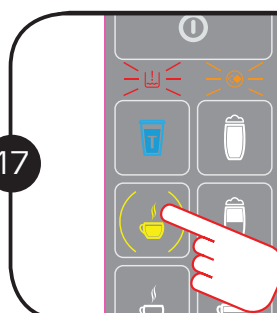


## DESCALING INSTRUCTIONS - Continued



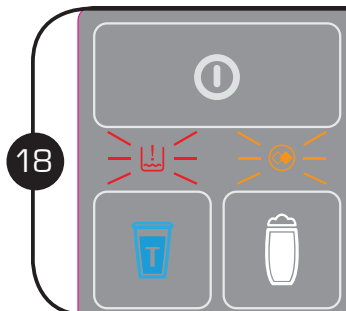
16

Place a container (at least 500ml) under the **Coffee Dispensing Spout** and milk jug without cover under **Descaling Coupling**. Make sure the **Lever** is down.



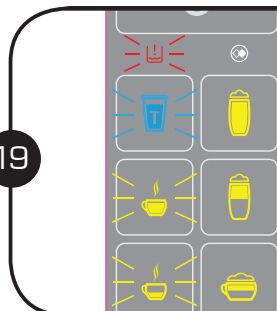
17

Press the **Double Espresso button** to start the rinse cycle. Fresh water will be run through the appliance to rinse until it is empty.



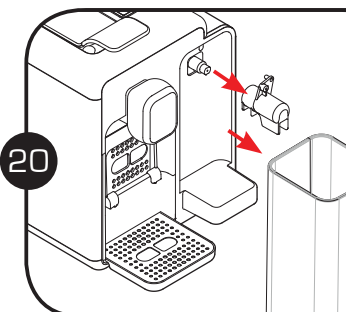
18

During this phase, the **Multifunction** and the **Descaling Indicator** lights will flash alternately **RED** and **YELLOW**.



19

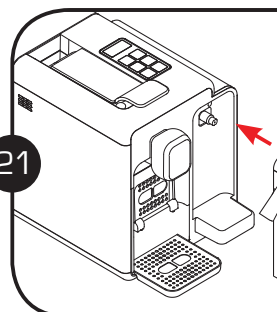
When the **Rinse Cycle** has completed, the Multifunction and button lights will flash.



20

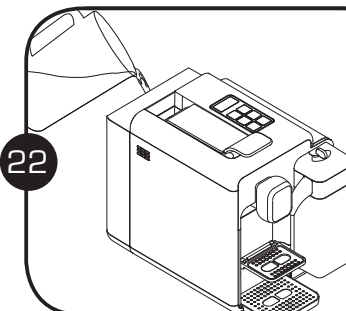
Remove the Descaling Coupling and the **Milk Jug** from the machine. Rinse the **Milk Jug** and replace the Milk Dispenser over onto the Milk Jug.

**Note:** Please keep the Descaling Coupling in a safe place when not in use.



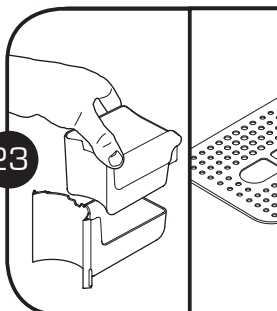
21

Return **Milk Jug** to its position on the machine.



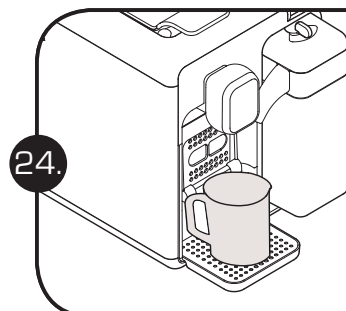
22

Carefully empty and rinse out the **Water Tank** and refill it with still fresh, water (not carbonated).



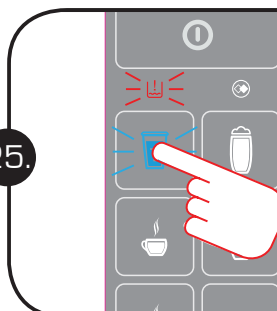
23

Remove and empty **Used Capsule Drawer**, reassemble with **Drip Tray** and replace.



24

Place a large empty container (at least 250mL) under the **Coffee Dispensing Spout**.



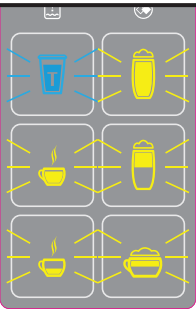
25

Press the **Tea button**. Water will cycle through the system. (Will take about 30sec.) When done the **Red Multifunction Indicator** will switch off.



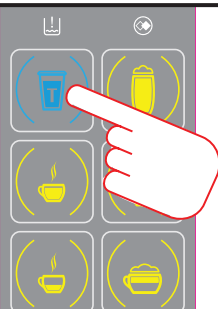
## DESCALING INSTRUCTIONS - Continued

26


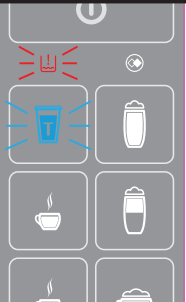


After **Step 25** has successfully been completed, all the button lights will continue to blink, the machine is warming up. (This will take about 1 min.)

27



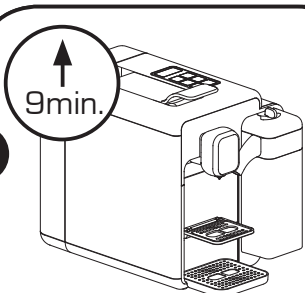
When all the button lights remain steadily lit, rinse by pressing the **Tea button**. Press again to repeat rinse cycle.

If the **red Multifunction Indicator Light** remains steadily lit during this cycle, turn the machine OFF/ON at the Power Button to return to normal operation. If the Rinse Cycle has not been completed, thoroughly rinse the machine manually by running at least 5 cycles of water through the machine by pressing the Tea Button 5 times (once for each cycle) without a capsule and before making a coffee.  
Note: Using too much or not enough water in the Water Tank in the Rinse Cycle may cause an error.

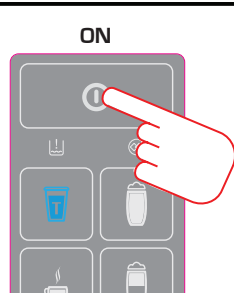
## ENERGY SAVING

1



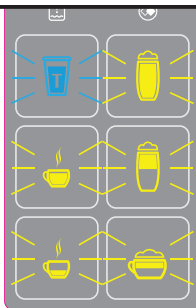
After 9 minutes of disuse the machine turns off automatically.

2




To return to normal conditions of use, press the **Power ON/OFF button**.

3



All the button lights will blink, the machine is warming up. (This will take about 1 min.)

4



When all the buttons are steadily lit the machine is ready.



**NOTE:** We recommend to always remove the milk jug from the machine if it is not use. Reason the coffee machine has a higher power demand when it detects the presence of the milk jug.

# TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
<b>First Use</b> There is a burning smell when the machine first starts and a beverage button is pressed.	- Machine heating up for the first time.	- There may be a slight burning smell coming from the machine when first used. This is caused by the water heating as it travels through the pipes and will dissipate. - <b>PLEASE NOTE:</b> Steam may also be seen coming from the <b>Capsule Compartment</b> . This will also dissipate.
Water residue within the machine on opening.	- The system is quality checked prior to dispatch. There may be residual water left from testing.	- The water residue will be removed when you conduct the <b>'First Time Use'</b> on <b>Page 8</b> .
No beverage is brewed. The <b>Indicator light</b> blinks <b>RED</b> .	- The <b>Water Tank</b> is empty and / or  - Incorrect use of the <b>Tea button</b> .	- Fill the <b>Water Tank</b> with fresh water. Press <b>Single</b> or <b>Double Espresso button</b> . When the buttons remain steadily lit, the appliance is ready for use. - The <b>Tea button</b> is only to be used for Tea capsules and hot water.
The <b>Indicator Light</b> is on and steadily lit in <b>RED</b> . Water comes out cold.	- Heating problems.	- Turn off the machine, then turn it back on after a few minutes. - If the problem persists please contact the <b>Caffitaly Customer Service Line</b> on <b>02 9846 0307</b> <b>NZ Service Line 0800 450 894</b>
When a Coffee Dispensing Button is pressed, the machine dispenses a small amount of coffee, stops and starts again.	- Pre-infusion.	- Pre-infusion involves a small amount of hot water running through the filters ensuring there is uniform distribution of water over the entire surface of coffee before the full beverage is dispensed.

## TROUBLESHOOTING - Continued

PROBLEM	CAUSE	SOLUTION
When a coffee dispensing button is pressed, the machine starts running, but stops without dispensing coffee or after dispensing only a small amount.	- Incorrect beverage quantity programming.	- Reprogram the quantity of beverage corresponding to that button.  See chapter. 'Programming the Quantity of Coffee in a Cup' on <b>Page 14</b> .
The machine is on and the Milk Button lights are not lit.	- The <b>Milk Lever Slot</b> is not aligned.  - The <b>Milk Jug</b> is not in position correctly.	- Remove the Milk Jug from the machine. Check the Milk Lever slot is aligned as directed on <b>Page 16</b> .  - Firmly place the Milk Jug into position on the machine to engage the safety switch.
<b>Indicator Light</b> is lit Orange.	- Machine requires <b>Descaling</b> .	- Refer to 'Descaling' on <b>Page 20</b> to descale the machine.
The machine has been <b>Descaled</b> and won't move into the <b>Rinse Cycle</b> and/or the <b>Red Indicator Light</b> is lit steadily.	- Too much or not enough water in the <b>Water Tank</b> .	- Ensure you have <b>exactly 500ml</b> in the <b>Water Tank</b> . - Turn the machine <b>Off/On</b> at the <b>Power Button</b> to return to normal operation. - If the <b>Rinse Cycle</b> has not been completed, thoroughly rinse the machine manually by running at least 5 cycles of water through the machine by pressing the <b>Tea Button 5 times</b> (once for each cycle) without a capsule and before making a coffee.  <b>Note:</b> Using too much or not enough water in the <b>Water Tank</b> in the <b>Rinse Cycle</b> may cause an error.

## TROUBLESHOOTING - Continued

PROBLEM	CAUSE	SOLUTION
The <b>Lever</b> cannot be lowered	<ul style="list-style-type: none"> <li>- The <b>Used Capsule Drawer</b> is full.</li> <li>- Capsule stuck inside the <b>Capsule Compartment</b>.</li> </ul>	<ul style="list-style-type: none"> <li>- Empty out the <b>Used Capsule Drawer</b></li> <li>- Gently push down on the jammed capsule with a new capsule.</li> </ul>
Coffee is being dispensed very slowly and is weak or poor quality.	<ul style="list-style-type: none"> <li>- Incorrect use of buttons. (Use of the <b>Tea button</b>.)</li> </ul>	<ul style="list-style-type: none"> <li>- Only use the <b>Single</b> or <b>Double Espresso button</b> when dispensing coffee.</li> </ul>
Coffee grinds appearing the cup or mug.	<ul style="list-style-type: none"> <li>- Incorrect coffee capsule being used.</li> <li>- Not cycling water through the machine after use.</li> </ul>	<ul style="list-style-type: none"> <li>- <b>Ensure you are using Caffitaly compatible capsules only.</b> There will be a Caffitaly System logo on the packaging.</li> <li>- Cycle water through the machine after each use by pressing the <b>Double Espresso button</b>. This also assists in stopping the grinds building up and blocking the system.</li> </ul>
The coffee is not hot enough.	<ul style="list-style-type: none"> <li>- Cold cups or mugs.</li> <li>- Scale build-up inside the machine.</li> </ul>	<ul style="list-style-type: none"> <li>- Preheat cups or mugs by running under hot water.</li> <li>- Descale the machine as per 'Descaling' on <b>Page 20</b>.</li> </ul>

If any of the above solutions are not correcting your problem or you have any further questions/enquiries, please contact the Caffitaly System Customer Service Line on:

**AU: 02 9846 0307 | NZ: 0800 450 894**

## TECHNICAL DATA



Refer to data plate on the base of the machine.



Max. 15 bar



< 70dB A



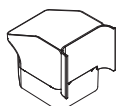
Approx. 6 kg



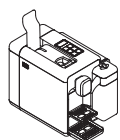
1.3 litres



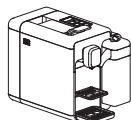
Ambient temperature: 10°C - 40°C



18 Capsules



375 mm



220 mm



280 mm



360 mm



The appliance has been manufactured using high quality materials that can be reused or recycled. Dispose of the appliance in a suitable waste collection centre.

All materials and objects in contact with food products comply with the requirements of European Regulation 1935/2004.

## CAFFITALY SYSTEM CARE CONTACT

For more information on the machine operation, available capsules and other useful hints and tips go to the Caffitaly website: **[www.caffitalysystem.com.au](http://www.caffitalysystem.com.au)**

Phone: **AU 02 9846 0307 | NZ 0800 450 894**

E-Mail: [caffitalysystem@rfg.com.au](mailto:caffitalysystem@rfg.com.au)

# THE UNIQUE CAFFITALY SYSTEM CAPSULE

WHAT SETS US APART FROM THE REST?  
OUR UNIQUE FILTERED CAPSULE DESIGN



EXTRACTION PERFECTED. Inside every Caffitaly System capsule there are two innovative filters: Thanks to the upper one, we can obtain a uniform distribution of water over the entire surface of the coffee. Then the bottom filter ensures the best consistency of brewing producing the perfect cup every time. This unique design is why other capsules on the market do not work with the Caffitaly System Machine. **Only use capsules displaying the Caffitaly System logo with this machine.**



For more information on the machine operation,  
available capsules and other useful hints and tips  
go to the Caffitaly website:

**[www.caffitalysystem.com.au](http://www.caffitalysystem.com.au)**

# WARRANTY DETAILS

Dear Customer,

Thank you for buying this product. This Machine has been designed and produced using the best technologies available.

## 1. Warranty Details:

- (a) If your Caffitaly System Machine develops a fault or defect during the warranty period, and subject to the terms below, we will repair it or replace it.
- (b) We offer this warranty on top of any guarantees imposed by the Australian Competition and Consumer Act 2010 and any other applicable State or Territory legislation (if your product was purchased in Australia) and the New Zealand Consumers Guarantees Act (if your product was purchased in New Zealand).
- (c) The warranty applies for 12 months from the date of purchase.
- (d) The warranty covers fault or defects in the product's materials or manufacturing.
- (e) The warranty does not cover:
- (f) Misuse, or use other than in accordance with the product's instructions;
- (g) Negligence on your part;
- (h) Normal wear and tear; or
- (i) Faults or defects caused by third parties, including work done by unauthorised service or repair agents.

## 2. Making a Warranty Claim

- (a) To make a claim you should first contact the **Caffitaly System Customer Service Line** by telephone on **02 9846 0307** in Australia or **0800 450 894** in New Zealand and we will be able to provide you with the appropriate next steps for service or replacement of your machine.
- (b) Before contacting the Caffitaly System Customer Service Line, please make sure you have carefully read the Instruction Manual supplied with the machine.
- (c) After you have initiated the claim via the telephone, we may ask you to return the product to us, as per the address details in Point 4.
- (d) You will need to provide your receipt as proof of purchase in order to make a claim under the warranty.
- (e) Once you return the product and lodged a claim to us, we will assess the claim and let you know whether it is covered. The decision whether to repair or replace a product

is at our sole discretion unless there is a 'major failure' as defined in the Australian Consumer Law or New Zealand Consumers Guarantees Act.

- f) If it is covered we will deliver the repaired or replaced product back to you. We will bear this cost.
- g) If it is not covered, we will deliver the product back to you and you will bear the transport cost.

## 3. General service and repair enquiries

For general service and repair enquiries, please contact us on the telephone number below.

## 4. Roasting Australia Holdings contact details

Roasting Australia Holdings Pty Limited  
11 Hoyle Avenue, Castle Hill, NSW 2154  
Phone Australia: 02 9846 0307  
Phone New Zealand: 0800 450 894

## 5. Statutory Guarantees

As well as the Roasting Australia Holdings Pty Limited warranty, our goods come with guarantees that cannot be excluded under the Australian Consumer Law and New Zealand Consumers Guarantees Act. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## 6. Claim Details

If you are making a claim under the warranty or the statutory guarantees, we will require the following information from you:

- a) Name;
- b) Address;
- c) Product purchased;
- d) Date of purchase;
- e) Machine Serial Number;
- f) Shop of purchase;
- g) Description of the problem.